How to Build Your Brewery Key Metrics Dashboard

Kary Shumway, Founder, Beer Business Finance & Craft Brewery Financial Training Alec Johnson, Solutions Engineer, Ekos

Free Brewery Key Metrics Mini-Course

What you'll get:

- Scorecards and templates to download
- Best practices to measure, monitor and improve your KPIs
- Key questions to identify your KPIs



Housekeeping

- · Video replay and presentation deck will be emailed to you
- We love questions: What's on your mind?
- Get in touch:
- Kary@BeerBusinessFinance.com
- · Alec@goekos.com

Introduction to Kary

- · Kary Shumway, CPA, CFO, Numbers Guy
- Founder of Craft Brewery Financial Training.com and the Beer Business Finance Association
- "I help breweries increase profits and cash flows"
- 1. Content Brewery financial training courses
- 2. Community Network of brewery operators
- 3. Coaching -1-on-1 help to improve financial results

Kary@BeerBusinessFinance.com



Introduction to Alec

- Alec Johnson Solution
 Engineer Head of
 Industry Beer at Ekos
- Been at Ekos for 9+ years
 alec@goekos.com



Overview

- 50+ Brewery Key Metrics
- Key Performance Indicators (KPIs) Best Practices
- Sample Scorecards and Templates
- Tips to Build Dashboards in Brewery Management Software
- Key Takeaways

50+ KPI Examples

- Revenue / BBL Distro
- Revenue / BBL Taproom
- · COGS / BBL
- Margin / BBL
- EBITDA / BBL
- Net operating income / BBL
- Revenue / FTE
- Sales growth %
- Average guest check
- Taproom customers / month
- Taproom sales mix
- Distro sales mix (draft, package)

- Revenue / Available taproom seat
- Brewing labor hours / BBL
- Brewing labor \$ / BBL
- Packaging labor hours / BBL
- Packaging \$ / BBL
- Brewing yield %
- Packaging yield %
- Inventory count accuracy
- Inventory days on hand
- Accounts receivable days sales outstanding
- Debt service coverage ratio
- Tangible net worth ratio

50+ KPI Examples

- Payroll as % of sales
- Lease expense as % of sales
- Employee turnover
- Employee satisfaction
- Customer satisfaction
- Number of tasting events / month
- New placements through distro
- Buying / non-buying accounts
- Average taproom tip %
- Training hours / employee
- Customer retention
- Pour loss vs expected

- Inventory shrinkage
- Upsell opportunities achieved
- Turnover of BBLs by tap handle
- Margin % on draft / kegs
- Margin % on package products
- Beer brewed vs packaged vs sold
- Safety, workplace incidents
- Total tickets sold per event
- Website visits
- Social media followers
- Post views, email subscribers
- Donations \$, community svc hours

5 KPI Best Practices

- 1. Measure what matters, what makes a difference
- 2. Build cascading KPIs
- 3. Share the goal and provide regular updates
- 4. Benchmark Against Your past Brewery Results
- 5. Avoid KPIs that are difficult, time consuming, or impossible to calculate

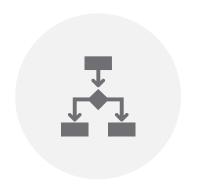
Measure What Matters...

How to identify What Matters...

- What keeps you up at night?
- What is the biggest opportunity to take advantage of?
- What is the biggest problem you need to fix?

• My story...Cash keeps me up. Running out of cash...

Why measure KPI's in Ekos?







ENHANCED OPERATIONAL EFFICIENCY



IMPROVED OVERALL PERFORMANCE

KPI's in Ekos



Inventory



Production



Sales



Accounting

"Key" points to getting the most out of your KPI's in Ekos







Utilize Reports



Use Visual Dashboards

Financial KPIs

Summary P&L: Sales, Margins, Profit

· One page, use financial short cuts

Taproom, Self-Distribution, Wholesale

Analyze results by business unit

Portfolio Margins

• Package type: Keg, Package (cans, bottles)

Taproom KPIs

· Sales, average ring, customer visits

#1 Summary P&L with Key Metrics

Income Statement			
Brewery Financial Metrics			
Summary Income Statement			
Summary Income Statement	<u>Full Year</u>	% of Sales	Plan
Sales	\$ 5,000,000		
Cost of Sales	\$ 2,750,000	55%	50%
Gross Margin	\$ 2,250,000	45%	50%
Operating Expenses	\$ 1,500,000	30%	30%
Net Income (Loss)	\$ 750,000	15%	20%
Key Metrics on Income Stateme	<u>ent</u>		
EBITDA	\$ 1,000,000	20%	25%
Payroll	\$ 1,100,000	22%	20%
Lease Expense	\$ 250,000	5%	5%

#2 Financial Results by Business Unit

Income Statement								
Brewery Financial Metrics								
Metrics per Barrel (BBL)								
	Total		Taproom		Self-Dist		Wholesale	
Revenue / BBL Sold	\$	350	\$	1,000	\$	400	\$	270
Gross Profit / BBL Sold	\$	158	\$	600	\$	230	\$	100
Operating Expense / BBL Sold	\$	105	\$	200	\$	220	\$	75
Net Income / BBL Sold	\$	53	\$	400	\$	10	\$	25
EBITDA / BBL Sold	\$	70	\$	425	\$	15	\$	30

#3 Margins by product type

Income Statement					
Brewery Financial Metric	S				
Metrics per Barrel (BBL) -	Ву Р	ackage	Туре		
	<u> </u>	Kegs Packages		ckages	Notes
Revenue / BBL Sold	\$	275	\$	350	Highlights difference between Keg / Package beer
Gross Margin / BBL Sold	\$	138	\$	140	Break down Package beer further - Cans, Bottles
Gross Margin %		50%		40%	Gross Margin \$ is usually higher on package beer
					However, Gross Margin % is usually lower

#4 Taproom Metrics

	Act	ual Month LY	Tre	nd Month TY	Goal Month TY		
Total Sales	\$	100,000.00	\$	105,000.00	\$	115,000.00	
Sales Growth		+10%		+5%	+15%		
Average Ring per Customer	\$	21.74	\$	22.58	\$	24.21	
Total Customer Visits		4,600		4,650		4,750	
Revenue per BBL	\$	950.00	\$	900.00	\$	975.00	

Key Takeaways

• Kary: Know your numbers

· Alec: Data, Data, Data!

Thank you!

Brewery KPI Course

- Scorecards and templates to download
- Best practices to measure, monitor and improve your KPIs
- Key questions to identify your KPIs

